

COVID-19 update – Friday 27th November 2020

Following the Government's tier announcement, we are re-opening on the 3rd December and look forward to welcoming those who live in Tier 1/2 areas (we can't wait for our Tier 3 friends to return too!). The site will continue to operate under its strict, Covid safe rules (see below), as we have done previously; our top priority continues to be the safety of our staff & guests.

We are taking bookings for December (up until 2nd January) and then for the 2021 season from mid-March. No deposits will be taken for December bookings and we are very happy to amend dates for those of you who are unable to travel.

HYGIENE & SELF-DISTANCING

All staff have received training on our covid-cleaning regime. We have introduced more frequent cleaning rotas and reviewed all cleaning products for efficacy against Coronavirus. All public areas (including washrooms, shop, laundry and washing-up stations) are sanitised with the latest anti-viral technology at the beginning and end of every day, as well as being cleaned at regular intervals during the day.

Social distancing measures are in place in all areas and children (under 16) must be supervised at all times, in all areas of the park.

WHAT FACILITIES ARE OPEN/CLOSED

The shop is open (with counter screen protection in place), with 1 guest permitted at a time (wearing a mask is mandatory), on a one-in, one-out basis; all payments will be contactless.

In shower/toilet facilities, 2 guests will be permitted at a time (i.e. 2 males in Gents - 2 females in Ladies; one adult and a child under 10 considered as one), on the same one-in, one-out basis.

There are 2 hooks outside each Gents/Ladies' facility, to indicate how many guests are inside. We request that when you enter the washroom, you hang your hat/coat (dog lead or whatever) on one of the hooks before you enter, then remove it as you leave i.e. 2 hats/coats on hooks = 2 people inside and you must wait until one comes out.

Please be mindful when using the facilities that there may be others waiting (you might prefer to shower at less busy times to reduce waiting times). As well as washing your hands regularly, we would also encourage you to use the sanitising stations in place around the park.

The office will be out of bounds for guests

The laundry will be open with limited access. Please ask for tokens at reception.

Children's Play Area is open with strict supervision requested.

BARNEY'S RESTAURANT & BAR - will be open for take-aways only (Check menu on website <https://www.old-brick-kilns.co.uk/barneys-restaurant-bar/>) on Wed/Fri/Sat/Sun for collection between 5.30pm – 8pm. These will need to be pre-ordered and paid for, by phone on 01328 878305 (office hours) or 01328 87808.

With very best wishes from the whole OBK team – please stay safe!